# **WARRANTIES**

# CLUB CAR® LIMITED WARRANTY FOR ONWARD VEHICLES

CLUB CAR, LLC ("CLUB CAR") hereby warrants to the Original Purchaser or Lessee, as those terms are defined herein, and subject to the provisions, limitations and exclusions in this limited warranty, that its new vehicle or new component purchased from CLUB CAR or an Authorized Dealer or Distributor shall be free from defects in material and workmanship under normal use and service for the periods stated below.

This limited warranty covers material, workmanship and repair labor cost as to those items specifically listed below for the periods specified. Such repair labor shall be performed only by CLUB CAR, its Authorized Dealers or Distributors, or a service agency approved by CLUB CAR. For repairs made by qualified technicians other than CLUB CAR's factory technicians or an Authorized Dealer or Distributor, CLUB CAR will provide only the replacement parts or components.

If the warranty registration form is not completed and returned to CLUB CAR at the time of the original retail sale, purchaser must provide proof of date of purchase such as original retail customer invoice or bill of sale with any warranty claim.

	Non-Lifted	Lifted
VEHICLE MAIN FRAME	LIMITED LIFETIME	2
GASOLINE POWERTRAIN: Engine, transaxle, torque converter (drive and driven)	3	2
SUSPENSION: Steering gearbox, steering column, shocks, and leaf springs.	3	2
MAJOR ELECTRONICS: Solid state speed controller and battery charger.	3	2
<b>DEEP CYCLE BATTERY:</b> 23,000 amp hours as recorded by the controller, or years specified in chart, whichever occurs first, for vehicles properly maintained per originally supplied vehicle owner's manual.	3	2
<b>PEDAL GROUP:</b> Pedal group mechanical assembly, brake cluster assemblies, and brake cables.	3	2
SEATS: Seat bottom, seat back, and armrests.	3	2
ELECTRIC POWERTRAIN: Electric motor, transaxle and MCOR.	3	2
GASOLINE SYSTEMS: Air intake system, exhaust system, and starter generator	3	2
BODY GROUP: Beauty panels and front and rear underbody, and structural accessory module (SAM).	3	2

#### **TABLE CONTINUED ON NEXT PAGE**

Non-standard accessories: Any original Club Car manufactured equipment, accessories and options purchased from Club Car and field installed by an authorized Club Car dealer and distributor, including: sound system, canopy, rear canopy supports, including components not specified otherwise.	1	1
<b>REMAINING VEHICLE COMPONENTS:</b> Solenoid, GCOR, limit switches, voltage regulator, F&R switch, and factory installed options and accessories supplied by CLUB CAR, including components not specified otherwise.	2	2

#### **EXCLUSIONS**

Excluded from any CLUB CAR warranty is damage to a vehicle or component resulting from a cause other than a defect including, but not limited to, poor maintenance, neglect, abuse, accident and collision, maintenance adjustments, unreasonable or unintended strain or use, improper installation of accessories (such as connecting any accessories to less than the full pack of batteries), installation of parts or accessories that are not original equipment (including non-approved GPS systems), non-approved alterations and acts of God. Also excluded from any CLUB CAR warranty are all fuses, filters, decals (except safety decals), lubricants, routine wear items such as the charger plug and receptacle, engine mounts, mats, pads, spark plugs, brake shoes, belts, brushes, bushings, drive buttons, cosmetic deterioration, and items that deteriorate, fade or fail due to exposure or ordinary wear and tear.

The provisions of this limited warranty shall not apply to failure due to the following conditions:

#### 1. Batteries

- 1.1. Improper charging of a vehicle due to the use of a battery charger model not approved by Club Car for use with the vehicle.
- 1.2. Use of water in batteries, including tap water that contains impurities. Distilled water or a properly maintained, Club Car approved battery water deionizer and filter system should be used to ensure water quality.
- 1.3. Abuse such as overcharging, undercharging, improper fluid levels, loose wiring and fasteners, or rusted or corroded hardware.
- 1.4. Use of energy management systems that do not allow a minimum of 12 hours of charge time to assure proper charging.
- 1.5. Use of any accessories that do not draw power off the complete 48V pack.
- 1.6. Neglect, breakage, freezing, fire, explosion, wreckage, melted terminal posts, the addition of any chemical, or the operation of the battery in an uncharged condition (below half charge 1.200 specific gravity); the installation of the batteries in reverse or recharging in reverse, breakage of containers, covers, or terminal post, or batteries used in applications for which they were not designed.
- 1.7. A battery damaged by a defective charger or batteries in vehicles that do not receive proper charging.
- 1.8. A vehicle not having an operational charger on a circuit that has the parameters specified in the vehicle owner's manual (the number of operational chargers must equal the number of operational vehicles), or use of an unapproved algorithm.
- Lack of proper maintenance such as preventive maintenance checks, proper rotation of vehicles in a fleet application, maintaining proper tire pressure and alignment and tightening loose wire connections as outlined in the owner's manual.
- 3. Damages caused by improper installation of the component.
- 4. Failed semiconductor parts such as diodes and fuses that are vulnerable to electrical overloads (including lightning) beyond the control of CLUB CAR.
- 5. Damaged charger AC and DC cord set with plug, which is a wear item and subject to user abuse.
- 6. Use of gasoline containing more than 10% ethanol.

Without limiting the generality of the foregoing in any way, and as part of its limited warranty exclusion, CLUB CAR does not warrant that its vehicle or components such as batteries, computer, controller or electrical device are suitable

for use in any application other than in its products. Before using any vehicle, batteries, computer, controller or electrical device, the owner should read and study the owner's manual, the operator instructions and the warning labels; and should exercise due care in working on or around vehicles, batteries or electrical devices.

Transportation expenses for warranty services are also excluded from this warranty.

#### **VOIDING OF WARRANTY**

This and any other warranty shall be void if the vehicle or component is abused or used in an unintended manner or shows indications that it has been altered in any way, including, but not limited to, modification of the speed governor, braking system, steering, transaxle, or other operating systems of the car to cause it to perform outside CLUB CAR specifications. The warranty is likewise void if the vehicle shows indications that reasonable or necessary maintenance as outlined in the owner's manual and maintenance and service manual was not performed at the time and in the manner specified in such manuals.

#### **SOLE REMEDY**

CLUB CAR's liability under this limited warranty or in any action whether based upon warranty, contract, negligence, strict product liability or otherwise, shall be the repair or replacement, at CLUB CAR's option, of the vehicle or component thereof that CLUB CAR deems to be defective. Replacement shall mean furnishing, during the applicable limited warranty period, a new vehicle or factory-reconditioned vehicle or component thereof that is identical or reasonably equivalent to the warranted product or component at no cost to the purchaser. Repair shall mean remedying a defect in the vehicle or component thereof at no cost to the purchaser during the applicable limited warranty period. CLUB CAR reserves the right to test and recharge any component returned for adjustment. If CLUB CAR elects to repair the vehicle or component, it may provide factory-reconditioned parts or components. All parts and components replaced under warranty shall become the property of CLUB CAR.

#### **DISCLAIMER**

This limited warranty is exclusive. CLUB CAR makes no other warranty of any kind, expressed or implied. Any implied warranties of merchantability or fitness for a particular purpose are hereby disclaimed by club car and excluded from this warranty. The purchaser and club car expressly agree that the sole remedy of the replacement or repair of the defective vehicle or component thereof is the sole remedy of the purchaser. CLUB CAR makes no other representation or warranty of any kind, and no representative, employee, distributor or dealer of club car has the authority to make or imply any representation, promise or agreement, which in any way varies the terms of this warranty.

In the event that another pre-printed warranty document, certificate or both offered by or through CLUB CAR at the time of sale of this vehicle (each an "Additional Warranty Document") is deemed to conflict with the limitations or exclusions contained herein, the limitations and exclusions contained herein shall continue to apply to both this limited warranty statement and, to the maximum extent permitted by law, to each Additional Warranty Document.

#### **NO CONSEQUENTIAL DAMAGES**

In no event shall CLUB CAR be liable for any incidental or consequential damages including, but not limited to, loss related to property other than the vehicle, loss of use, loss of time, inconvenience, or any other economic loss.

Some states allow neither limitation on the duration of an implied warranty nor exclusions or limitation of incidental or consequential damages. Therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

#### **HOW TO MAKE A WARRANTY CLAIM**

To make a warranty claim under this limited warranty, you must present the vehicle or defective component with evidence of proof of purchase date and number of amp hours (if applicable) to an authorized CLUB CAR dealer.

For warranty-related communication, contact Warranty Services, Club Car, 4125 Washington Rd., Evans, GA 30809, USA, 1–800–CLUBCAR (258–2227) or cci\_warrantyadministration@clubcar.com.

#### **WARNING**

Any modification or change to the vehicle that affects the electrical system, stability or handling of the vehicle, or increases maximum vehicle speed beyond factory specifications, could result in severe personal injury or death.

## FEDERAL EMISSIONS COMPONENT DEFECT WARRANTY

EMISSIONS COMPONENT DEFECT WARRANTY COVERAGE - This emission warranty is applicable in all States, except the State of California.

Club Car, LLC ("CLUB CAR") warrant(s) to the initial retail purchaser and each subsequent owner, that this Non-road engine ("engine") has been designed, built, and equipped to conform at the time of initial sale to all applicable regulations of the U.S. Environmental Protection Agency (EPA), and that the engine is free of defects in materials and workmanship which would cause this engine to fail to conform with EPA regulations during its warranty period.

For the components listed under PARTS COVERED, the service dealer authorized by CLUB CAR will, at no cost to you, make the necessary diagnosis, repair, or replacement necessary to ensure that the engine complies with applicable U.S. EPA regulations.

#### **EMISSION COMPONENT DEFECT WARRANTY PERIOD**

The warranty period for this engine begins on the date of sale to the initial purchaser and continues for a period of three years.

#### **PARTS COVERED**

Listed below are the parts covered by the Emission Components Defect Warranty. Some of the parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part.

#### **EXHAUST EMISSIONS**

- 1. Fuel Metering System
  - 1.1. Carburetor and internal parts (and/or pressure regulator or fuel injection system)
  - 1.2. Air/fuel ratio feedback and control system, if applicable
  - 1.3. Cold start enrichment system, if applicable
- 2. Air Induction System
  - 2.1. Intake manifold, if applicable
  - 2.2. Air filter
- 3. Ignition System
  - 3.1. Spark plugs
  - 3.2. Magneto or electronic ignition system
  - 3.3. Spark advance/retard system, if applicable
- 4. Catalyst or Thermal Reactor System
  - 4.1. Exhaust Manifold, if applicable
- 5. Miscellaneous Items Used in Above Systems
  - 5.1. Electronic controls, if applicable
  - 5.2. Hoses, belts, connectors, and assemblies

#### **EVAPORATIVE EMISSIONS**

- 1. Fuel Line
- 2. Fuel Line Fittings
- 3. Clamps
- 4. Fuel Tank
- 5. Fuel Cap
- 6. Vapor Hoses
- 7. Carbon Canister
- 8. Carbon Canister Mounting Brackets
- 9. Air Cleaner Purge Port Connector

#### REPLACEMENT PARTS DISTRIBUTION CENTER

Replacement parts are provided to the market upon request by the customers. Replacement parts distribution center is located at the Service Parts Department, Club Car, 4125 Washington Road, Evans, Georgia 30809, U.S.A., 706-863-3000. If you have a question regarding your replacement part, you should contact CLUB CAR at 706-863-3000.

### **OBTAINING WARRANTY SERVICE**

To obtain warranty service, take your engine to the nearest authorized CLUB CAR service dealer. Bring your sales receipts indicating date of purchase for this engine. The service dealer authorized by CLUB CAR will perform the necessary repairs or adjustments within a reasonable amount of time and furnish you with a copy of the repair order. All parts and accessories replaced under this warranty become the property of CLUB CAR.

For owners located more than 100 miles from an authorized service center, the following will be provided to those applicable owners (excluding the states with high-altitude areas).

- CLUB CAR will either pay for the shipping costs of replacement parts to and from an authorized service center.
  - Or CLUB CAR will provide for a service technician to come to the owner to make the warranty repair.
  - Or CLUB CAR will pay for the repair to be made at a local non-authorized service center.

#### WHAT IS NOT COVERED

- Conditions resulting from tampering, misuse, improper adjustment (unless they were made by the service dealer authorized by CLUB CAR during a warranty repair), alteration, accident, failure to use the recommended fuel and oil, or not performing required maintenance services.
  - The replacement parts used for required maintenance services.
  - Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.
  - Diagnosis and inspection charges that do not result in warranty-eligible service being performed.

Any non-authorized replacement part, or malfunction of authorized parts due to use of non-authorized parts.

#### OWNER'S WARRANTY RESPONSIBILITIES

As the engine owner, you are responsible for the performance of the required maintenance listed in your owner's manual. CLUB CAR recommends that you retain all receipts covering maintenance on your engine, but CLUB CAR cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As the engine owner, you should however be aware that CLUB CAR may deny warranty coverage if your engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your engine to the nearest service dealer authorized by CLUB CAR when a problem exists.

If you have any questions regarding your warranty rights and responsibilities, you should contact the CLUB CAR customer service department at 706-863-3000 for the information.

# THINGS YOU SHOULD KNOW ABOUT THE EMISSION CONTROL SYSTEM WARRANTY MAINTENANCE AND REPAIRS

You are responsible for the proper maintenance of the engine. You should keep all receipts and maintenance records covering the performance of regular maintenance in the event questions arise. These receipts and maintenance records should be transferred to each subsequent owner of the engine. CLUB CAR reserves the right to deny warranty coverage if the engine has not been properly maintained. Warranty claims will not be denied, however, solely because of the lack of required maintenance or failure to keep maintenance records.

MAINTENANCE, REPLACEMENT OR REPAIR OF EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY REPAIR ESTABLISHMENT OR INDIVIDUAL; HOWEVER, WARRANTY REPAIRS MUST BE PERFORMED BY A SERVICE DEALER AUTHORIZED BY CLUB CAR. THE USE OF PARTS THAT ARE NOT EQUIVALENT IN PERFORMANCE AND DURABILITY TO AUTHORIZED PARTS MAY IMPAIR THE EFFECTIVENESS OF THE EMISSION CONTROL SYSTEM AND MAY HAVE A BEARING ON THE OUTCOME OF A WARRANTY CLAIM.

If other than the parts authorized by CLUB CAR are used for maintenance replacements or for the repair of components affecting emission control, you should assure yourself that such parts are warranted by their manufacturer to be equivalent to the parts authorized by CLUB CAR in their performance and durability.

#### **HOW TO MAKE A CLAIM**

All repairs qualifying under this limited warranty must be performed by a service dealer authorized by CLUB CAR. In the event that any emission-related part is found to be defective during the warranty period, you shall notify CLUB CAR customer service department at 706-863-3000 and you will be advised of the appropriate warranty service dealer or service providers where the warranty repair can be performed.

# CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT YOUR WARRANTY RIGHTS AND OBLIGATIONS:

The California Air Resources Board ("CARB") and Club Car, LLC ("CLUB CAR") are pleased to explain the emission control system warranty on your 2014 or newer vehicle engine (the "emission warranty"). In California, new small off-road engines ("SORE") must be designed, built and equipped to meet the State's stringent anti-smog standards. CLUB CAR shall warrant the emission control system on the vehicle engine for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your small off-road engine.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, the catalytic converter and related hoses, belts, connectors and other emission assemblies or components.

Where a warrantable condition exists, as defined herein, CLUB CAR will repair your vehicle engine at no cost to you including diagnosis, parts and labor.

#### **MANUFACTURER'S WARRANTY COVERAGE:**

This emission control system is warranted for two years from the vehicles' date of purchase. If any emission-related part on your CLUB CAR SORE is defective, the part will be repaired or replaced by CLUB CAR.

#### **OWNER'S WARRANTY RESPONSIBILITIES:**

- As the vehicle engine owner, you are responsible for the performance of the required maintenance listed in your owner's manual. CLUB CAR recommends that you retain all receipts covering maintenance on your vehicle engine, but CLUB CAR cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- As the vehicle engine owner, you should however be aware that CLUB CAR may deny you warranty coverage if vehicle engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.
- You are responsible for presenting vehicle engine to a CLUB CAR distribution center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have any questions regarding your warranty rights and responsibilities, you should contact WARRANTY SERVICES, CLUB CAR, LLC, P.O. Box 204658, Augusta, Georgia 30917-4658, U.S.A., 1–800–CLUBCAR (258–2227).

#### **CLUB CAR EXPLANATION OF EMISSION CONTROL WARRANTY:**

#### 1. WARRANTY:

CLUB CAR warrants to the ultimate purchaser and each subsequent purchaser that the SORE and related emissions equipment is designed, built and equipped so as to conform with all applicable California environmental emission regulations; and free from defects in materials and workmanship that cause the failure of a warranted part to be identical in all material respects to that part as described in CLUB CAR's application for certification with CARB. The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser or first placed into service. The warranty period is two years from the date of purchase.

#### 2. COVERAGE:

Subject to certain conditions and exclusions as stated below, the warranty on emission-related parts is as follows:

- (1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied, is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by CLUB CAR according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the original warranty period.
- (2) Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining original warranty period.
- (3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by CLUB CAR according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- (4) Repair or replacement of any warranted part under the warranty provisions herein must be performed at a warranty station\* at no charge to the owner.
- (5) Notwithstanding the provisions herein, warranty services or repairs will be provided at all of our distribution centers that are franchised to service the subject engines or equipment.
- (6) The engine or equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at a warranty station\*.
- (7) CLUB CAR is liable for damages to other engine or equipment components proximately caused by a covered failure under warranty of any warranted part.
- (8) Throughout the engine or equipment warranty period stated above, CLUB CAR will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
- (9) Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of CLUB CAR.
- (10) Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claims.

CLUB CAR will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

\*CLUB CAR, its authorized dealers, or a service agency approved by CLUB CAR.

#### ITEMS COVERED BY THIS WARRANTY:

The repair or replacement of any warranted part otherwise eligible for warranty coverage may be excluded from such warranty coverage if CLUB CAR demonstrates that the engine or equipment has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part. That notwithstanding, any adjustment of a component that has a factory installed, and properly operating, adjustment limiting device is still eligible for warranty coverage. The following emission warranty parts list are covered:

#### SYSTEMS COVERED PARTS DESCRIPTION

Fuel Metering Carburetor assembly, fuel injection pump, fuel injection nozzle, fuel regulator Exhaust Catalytic Converter, Exhaust Manifold Air Induction Air filter housing, air filter\*, crankcase breather tube Ignition Flywheel magneto, ignition pulse generator, ignition coil assembly, ignition control module, spark plug cap, spark plug\* Positive Crankcase Ventilation (PCV) System PCV valve, oil filler cap Evaporative System Fuel Tank, Fuel Cap, Fuel Lines, Fuel Line Fittings, Clamps, Pressure Relief Valves, Purge Valves, Vapor Hoses, Carbon Canister, Canister Mounting Brackets, Carbon Canister Purge Port Connector Misc. Parts Belts, hosing, tubing, fittings, seals, gaskets, clamps, and switches associated with the above systems.

Emission-related parts will vary between vehicles; therefore, certain vehicles may not include all of the listed parts or may include equivalent parts.

#### 3. VOIDING OF WARRANTY:

THIS AND ANY OTHER WARRANTY SHALL BE VOID IF THE VEHICLE IS ABUSED OR USED IN AN UNINTENDED MANNER OR SHOWS INDICATIONS THAT IT HAS BEEN ALTERED IN ANY WAY, INCLUDING, BUT NOT LIMITED TO, MODIFICATION OF THE SPEED GOVERNOR, BRAKING SYSTEM, STEERING, TRANSAXLE, OR OTHER OPERATING SYSTEMS OF THE VEHICLE TO CAUSE IT TO PERFORM OUTSIDE CLUB CAR SPECIFICATIONS.

#### 4. HOW TO MAKE A WARRANTY CLAIM:

To make a warranty claim under this limited warranty, you must present the vehicle or defective component to an authorized CLUB CAR dealer.

#### TECHNICAL PUBLICATION CUSTOMER SATISFACTION ONLINE SURVEY

Let your voice be heard!

Please participate in the Technical Publication customer satisfaction online survey.

This survey takes less than five minutes to complete and your responses will help examine current performance and identify areas for future improvement.

Our top priority is to provide timely, accurate, and user friendly manuals.

The online survey can be found at http://bit.ly/1w9uFMh or using the QR Code below.